

CHAMBER CHATS



In and Out of the Office

Two longest works days for me are the day before and the day after vacation. Weather, fishing and family were great. ☺

The Chamber board met on Tuesday morning in the office. On the agenda was the monthly financial statement, review of correspondence, website stats and golf outing. The board also discussed dues structure and will continue the discussion next month. 🧠

Financial from the golf outing on July 29 shows a gain of over \$2,000.00. Thank you hole sponsors, door prize donors, Palisades Golf Course and golfers. 🏌️

WOW! The kiosk in town were empty; took several trips to fill all of them in town. The office is almost or totally out of many; please check to see if yours is one of them. 🗝️

Anna Rice visited the office on Wednesday. She has been organizing and financially subsidizing the

city-wide garage and the “junk-in-the-trunk” sales the last few years.

On Oct 8th, Junk in the Trunk will be in the Pamida parking lot. She has gotten confirmation of the Shriner Clowns will be performing at a cost of \$150. She is looking for sponsorship of the Clowns and help with the cost of advertising in the local papers as well as Freeport and Clinton. ANY amount would be greatly appreciated. You may contact Anna or Chamber office for more information. 📞

Tonight is the Blackhawk Waterways CVB Annual Dinner in Fulton; several of us from Savanna will be attending. Did you notice that tourism is up in Carroll County? There was a 9% increase from 2009 to 2010. 🌳

The September newsletter is finished and sent to Carroll County Review. 📄

Enjoy your weekend!

COMING UP IN SAVANNA

WC Football @ Eastland Aug 26

Catfish Dinner @ Moose Lodge 5 to 7 27

Business after Hours @ The Answer Fitness & Tanning 5-7 p.m. Sept 6

Savanna Museum & Cultural Center Open Weekends Sept. 3 - Oct 30

Brick Street Days in Mt Carroll Sept 3

Chamber office CLOSED - Labor Day 5

The man who says it cannot be done should not interrupt the man doing it.

150% Club

Miner, Gilroy & Meade CPA
Law-Jones Funeral Home
IL Inter. Trade Center
Granny O'Neil's B & B
G.G's. B & B
Riverport Railroad
Riverport Mortgage
Riverport Properties
Blue Appraisals
Savanna-Thomson State Bank
Stout's Drug Store
THE National Bank
Riverside Dental
Carroll County Review

Office Hours: M-Th 8-3 p.m.

Customer Service:

1. Use names, introduce your self and address your customer by name.
2. Exhibit empathy so that it is can't-miss obvious that you care about the customer's situation.
3. Make effective use of space by breaking down both literal and figurative barriers that separate you from your customers.
4. Make the experience special; let the customers know that serving them was a joy and not a chore.

Savanna Chamber of Commerce Mission Statement:

Our mission is to be the principal representative of area businesses to ensure a favorable business climate and to promote the economic development of the Savanna area.